

Dedicated Developer

Application Maintenance for a leading US VAR

Overview

A leading US VAR with head office located in San Diego California with several offices across the United States is maintaining its B2B store application, a web-based system to primarily handle its sales transactions through an ordering system online. The client wanted the application to be maintained by an off-shore IT service provider that would work hand in hand with its own development team located at the US head office.

BlastAsia provided four dedicated developers supervised by a project manager to maintain the B2B store application. The project manager supervises the work and tasks to be performed during the contracted period. The dedicated developers were tasked to do corrective maintenance work and application enhancements to the B2B store application. To be able to work hand in hand with the US development team, two of the developers were assigned to work on Pacific Standard Time the same time their US counterpart works. The dedicated team is required to provide 176 hours per month, with the initial engagement set at six months. BlastAsia has now been serving the client for more than a year maintaining and providing consultative work for the B2B store application.

Business Challenge :

This is a new kind of service offering for Blastasia and has been successful with the US clients.

Benefits of the Solution :

- ▶ The client can focus their IT staff in main business area instead of spending them on maintenance work
- ▶ There is a cut down in cost of maintaining extra IT staffs
- ▶ Short term engagement
- ▶ IT professionals are dedicated to your work